

## Have you heard of the *Joulé* difference?

In a biannual study conducted by the Inavero Institute for Service Research in January 2009, **Joulé Staffing Solutions** consistently beat industry averages in client loyalty and satisfaction by a wide margin. Survey respondents repeatedly called out Joulé's outstanding customer service through responsiveness, understanding of their specific business needs and candidate quality as the *Joulé* difference.

Compared to the industry average, Joulé's clients are **twice as likely** to refer us to their colleagues.

*As our number one vendor for temporary clerical services, Joulé Staffing has and continues to always respond in a more than satisfactory manner to our staffing needs. Joulé always gives priority attention to our requests.—G.H.*

*I have used Joulé for several years and find that they are very responsive to our needs and most often their employees are people we hire.—D.Y.*

*Joulé has always responded to our requests in a professional and timely manner. Our needs are always their priority.—C.B.*

### Quick response

Joulé scores **9** out of 10 versus industry average at 8.1

*I have a good working relationship with the associates at Joulé and they work hard to understand our staffing and business needs.—S.C.*

*It is a pleasure to deal with Joulé. They understand our business and make transitions easy.—M.H.*

*Very good customer service and response from Joulé. Listens to my specific needs and tailors who they present to me based upon that. Saves me time.—K.P.*

### Understands business needs

Joulé scores **8.7** versus industry average at 7.5

*The Joulé staff has always been very professional and pleasant to work with. They have always worked closely with me in hiring qualified people and making sure that they provide me with high quality workers.—J.C.*

*Joulé Staffing continuously provides our organization with temporary staffing needs and is our first choice when the need arises. We are always confident in the quality and talents and experience in their temp employees and we look forward to doing business with them in the future.—L.P.*

### Quality of candidates

Joulé scores **8.0** versus industry average at 7.4

Joulé Staffing Solutions delivers peace-of-mind to our clients through customized, flexible staffing solutions based on strong customer relationships and our highly responsive service delivery model.

**JOULÉ** STAFFING SOLUTIONS

Your success is our business.

Experience the Joulé difference now and call  
**(201) 934-4210**